Travel Advisory

MHinsure – COVID-19 Highlight
Medical Coverage & Trip Cancellation Cover Update

In response to increasing travel schedule changes, border closure and flight cancellation stemming from COVID-19, MHinsure is providing medical coverage for selected travelers who require medical treatment for COVID-19 during the course of their travels.

This is a special waiver, as standard policies for travel insurance/ Takaful do not provide coverage for any communicable diseases, which require quarantine by law. With this waiver, medical coverage is now applicable to customers who subscribed to MHinsure's annual travel policies or certificates, and for those who subscribed to single trip travel policies or certificates prior to the World Health Organization (WHO) Pandemic announcement on 11 March 2020.

Additionally, MHinsure has also included a new cover for trip cancellation. If you have subscribed to MHinsure prior to the cut-off dates listed in the table with the corresponding countries/destinations, and seek to cancel your planned trip, you may be entitled for reimbursement.

	Country/Destinations	Cut-off Date
1	China	24 Jan 2020
2	South Korea	26 Feb 2020
3	Japan	27 Feb 2020
4	Saudi Arabia	27 Feb 2020
5	Italy	27 Feb 2020
6	Hong Kong	28 Feb 2020
7	Macau	28 Feb 2020
8	Taiwan	28 Feb 2020
9	All other countries as declared by WHO	11 Mar 2020

For claims submission and enquiries, please contact MHinsure's team at
 1 800 88 8777 (within Malaysia) or +60 3 2263 5700 (reverse call charge from overseas).

Alternatively, you can also send an email at **MHinsure-sales@covermore.com.my.**

Malaysia Airlines is providing extra measures to ensure our customers' safety and peace-of-mind. Please click here for more information on travel restrictions, ticket refunds and more